CRESCENT / BEHAVIORAL HEALTH CLINIC

# Connect your patient with psychiatric care.

A referral guide for primary care, therapy, hospital and community teams.

AFTER A HOSPITAL OR ER DISCHARGE

## Same-day or next-business-day follow-up

Call for appropriate outpatient psychiatric follow-up. Staff confirm clinical fit, provider availability, visit format and the actual appointment time.

### CARE TO DISCUSS

Psychiatric evaluations
Medication management
Mood, anxiety, trauma-related, attention, sleep and other psychiatric concerns

In person in Bel Air or Conowingo.
Telehealth for eligible patients physically in Maryland.

Confirm the patient's age, care needs and the appropriate provider with the office.

### A CLEAR REFERRAL PROCESS

**1. Call the preferred office**

Confirm clinical fit, insurance, provider and visit availability.

**2. Coordinate requested records**

Verify the recipient and approved transfer method. Follow consent and authorization procedures.

**3. Confirm the appointment**

Agree who will contact the patient. A referral or online request does not reserve an appointment.

### MEDICARE, MARYLAND MEDICAID & OTHER ACCEPTED PLANS

**Maryland Medicaid:** Maryland Physicians Care, MedStar Family Choice, Priority Partners, Wellpoint, UnitedHealthcare Community Plan. For other "Community Plan" cards, confirm the full insurer and plan name.

**Also:** Medicare, Aetna, UnitedHealthcare, Cigna / Evernorth, BC/BS, CareFirst, Alterwood Advantage, TRICARE, Humana and Johns Hopkins EHP.

Participation and benefits vary by specific plan, provider and service. Confirm coverage and referral requirements before scheduling.

### BEL AIR

**443-589-8207**

1208 E Churchville Rd
Bel Air, MD 21014

Fax: 443-589-8198

### CONOWINGO

**410-670-5466**

390 Conowingo Rd
Conowingo, MD 21918

Fax: 410-405-7401

**Before sending records:** Call to verify the fax number, recipient and approved method. Do not send medical records through ordinary email or public website inquiries.